

What's new in brightwheel

We're committed to making life easier for administrators, teachers, and families. Every month, we roll out updates designed to save you time and take a little more off your plate. Here's what's new.

Smart observations

Message translation

Billing forecast

+ 3 more

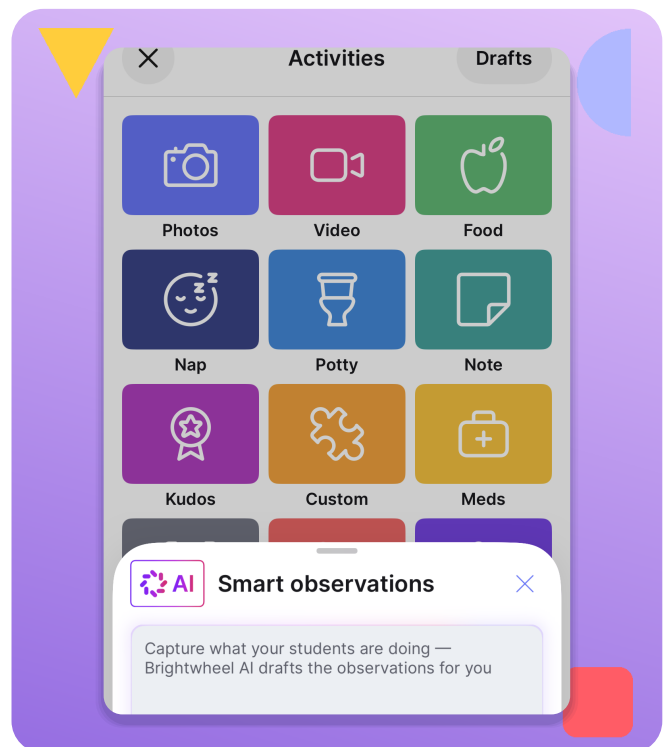
★ EDUCATION

Log an observation in seconds

Type or say what you saw. We'll draft the rest.

Drafting a full observation isn't always doable in a busy classroom. In the brightwheel app, type a quick note or record a voice memo, and brightwheel drafts the whole observation: the children, the milestones, and a cleaned-up note. Have [Experience Assessments?](#) It suggests benchmarks too. Nothing posts on its own. You review the draft, edit anything, add photos or videos, then log it or save it for later.

See how it works →



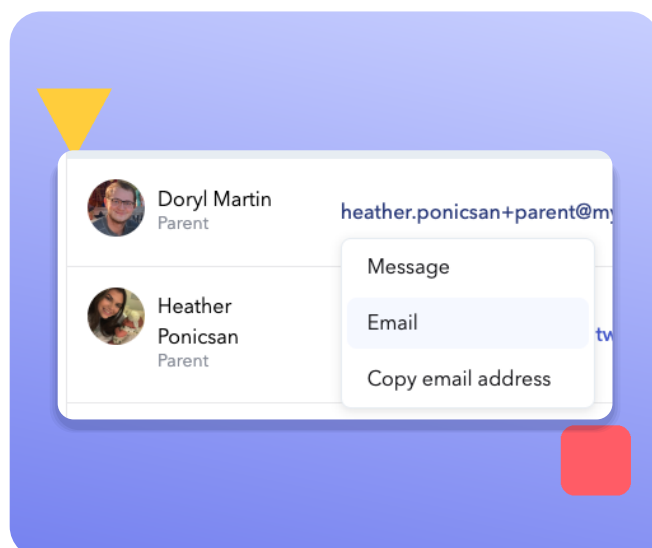
✉ COMMUNICATION

Email families and staff right from their profile

Just click an email address.

Need to remind a family about picture day or follow up on a missed form? Click a contact's email address and choose Email to open your email app with their address already filled in.

See how to send emails →



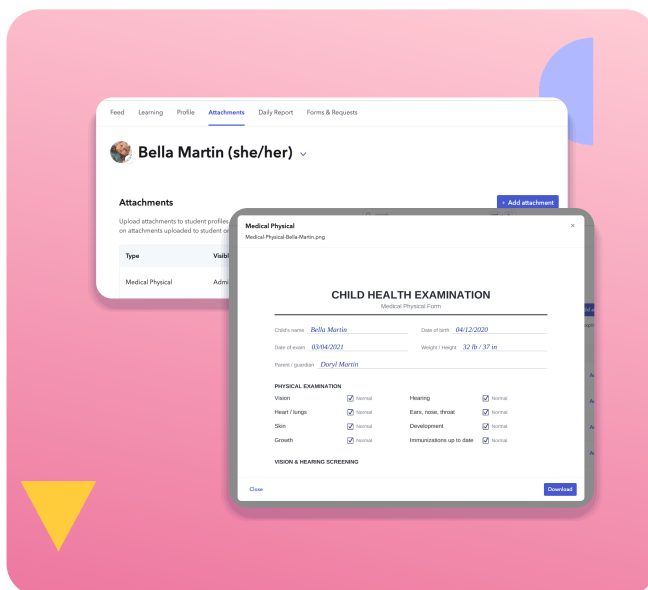
ATTACHMENTS

Preview attachments before you download them

Check the file first.

You can now preview student and staff attachments in brightwheel. Choose Preview from Actions next to a file to check that medical physical or photo release form without saving it first. Add an expiration date and we'll remind you before it runs out.

Add attachments to a profile →



LANGUAGE

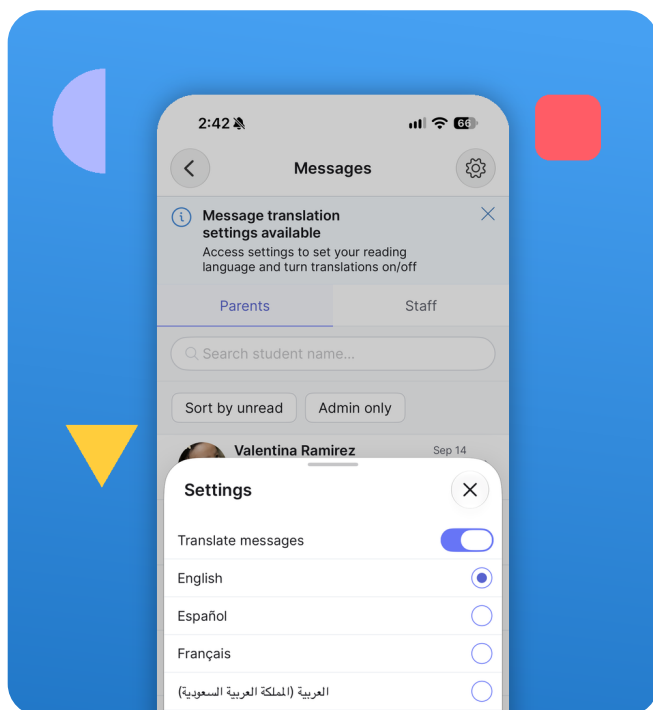
Read and reply in the language you know best

Write once, read your way.

Turn on message translation and every message shows up in your language, with the original one tap away on "Show original." Pick from 20 languages and write the way you always do. On web or in the app, open Messages and select the gear icon to turn it on.

Turn on message translation →

Learn how it works →



LIVE WEBINAR



Tiny Humans, Big Emotions: What's Really Going On Beneath the Behavior

With Alyssa Blask Campbell, M.Ed., founder and CEO of Seed & Sew

Thursday, November 12 • 9:00 AM PT / 12:00 PM ET

Save your seat →

BILLING

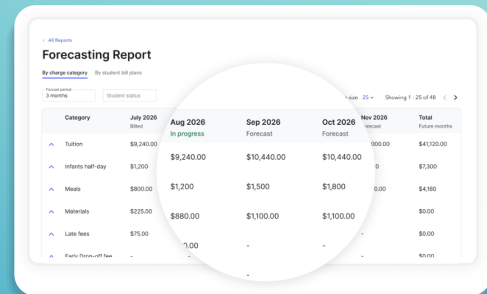
See the revenue you're set to bill

Catch missing bill plans early.

The Forecasting Report shows what you're scheduled to bill over the next 3, 6 or 12 months. Look for unexpected zeros that point to a student without a bill plan.

[View your billing forecast →](#)

[Learn how it works →](#)

A screenshot of the 'Forecasting Report' interface. It shows a table with columns for 'Category', 'July 2026', 'Aug 2026', 'Sep 2026', 'Oct 2026', 'Nov 2026', and 'Total'. The 'Total' column shows a value of \$41,000.00. The table is filtered by 'Student status' and 'View' is set to '25'.

Category	July 2026	Aug 2026	Sep 2026	Oct 2026	Nov 2026	Total
Tuition	\$9,240.00	\$9,240.00	\$10,440.00	\$10,440.00	\$0.00	\$41,000.00
Infants half-day	\$1,000					\$1,000
Meals	\$800.00	\$1,200	\$1,500	\$1,800	\$0.00	\$4,300
Materials	\$225.00	\$880.00	\$1,100.00	\$1,100.00		\$3,305
Lab fees	\$75.00					\$75
Early finish-off fee						\$0.00

BILLING

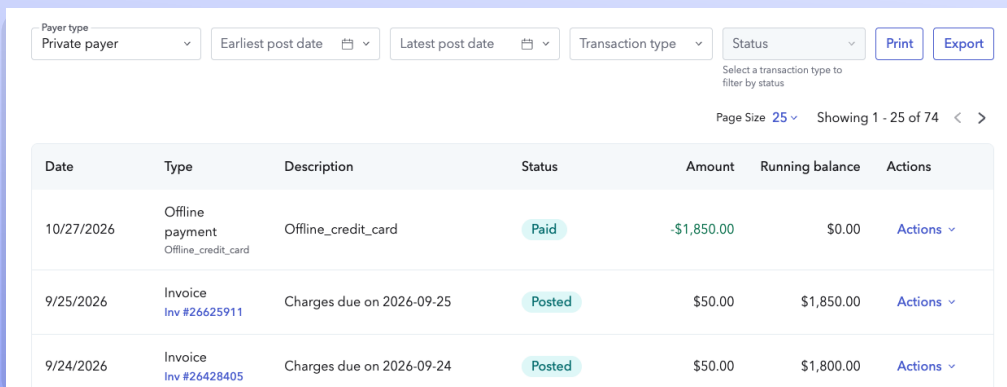
See how a student's balance got to where it is

Every charge, payment, and credit, in chronological order.

When a family asks, "Why do I owe this amount?" you can now see the whole story in one place. Student balance history lists every charge, payment, credit and adjustment on a student's account in date order, with the balance after each one. Filter by payer type, post date, transaction type or status, then export it to a CSV. Available to admins and the Billing Only role.

[See a student's balance history →](#)

[Learn how it works →](#)

A screenshot of the 'Student balance history' interface. It shows a table with columns for 'Date', 'Type', 'Description', 'Status', 'Amount', 'Running balance', and 'Actions'. The table is filtered by 'Payer type' (Private payer), 'Earliest post date', 'Latest post date', 'Transaction type', and 'Status'. The table shows three transactions: an 'Offline payment' of \$1,850.00, an 'Invoice' of \$50.00, and another 'Invoice' of \$50.00.

Date	Type	Description	Status	Amount	Running balance	Actions
10/27/2026	Offline payment Offline_credit_card	Offline_credit_card	Paid	-\$1,850.00	\$0.00	Actions ▾
9/25/2026	Invoice Inv #26625911	Charges due on 2026-09-25	Posted	\$50.00	\$1,850.00	Actions ▾
9/24/2026	Invoice Inv #26428405	Charges due on 2026-09-24	Posted	\$50.00	\$1,800.00	Actions ▾



Questions about these updates? Contact [brightwheel support](#) or visit the [Help Center](#) anytime.