

## What's new in brightwheel

In our June Back-to-School webinar, a few features came up that people had questions about or didn't realize existed – so we're flagging those here, along with this month's new releases.

### Want to use assessments with your own curriculum? You can.

Experience Assessments works with any curriculum you already use.

Track each child's growth across learning domains alongside the curriculum you already use. Capture observations in seconds, measure progress over time, and create family-friendly reports that keep everyone informed, all in one place.

[Explore Experience Assessments →](#)

Learning domain

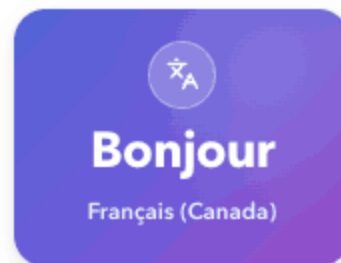
**Approaches to learning** ▾

Student	ATL 1a	ATL 1b	ATL 2a	ATL 2b
JA Julina A...	3	5	7	7
DB Dalton B...	8	8	8	6
MB Marvin ...	1	2	0	1
AD Alex De...	3	4	5	6

### The mobile app now translates into Canadian French

Families, teachers, and admins in French-speaking communities can now use the brightwheel mobile app in Canadian French – detected automatically, or switched anytime from Edit Profile → Language. Available on iOS & Android now.

[Modifier votre langue →](#)



# Automatic late fees are already in brightwheel

Set your policy once – brightwheel applies the fee for you.

Turn on automatic late fees and brightwheel adds the fee to overdue invoices for you. Set a flat late fee amount in dollars, choose how many days after the due date it applies, and set when the fee itself is due after it's added. Registration payments are excluded, and you can let fees compound if a late fee goes unpaid.

[Set up automatic late fees →](#)

## \$ Late payment fees

### Automatically apply late fees

Invoices payers immediately based on the settings below. Registration payments are excluded.

### Allow late fees to compound

If a late fee itself becomes overdue, it will also generate another late fee.

### Late payment fee policy

[Edit](#)

#### Late fee amount

\$50.00

#### Late payment fees apply after...

1 day late

#### Late payment fees are due...

1 day after applying

# Getting help from brightwheel support

Start with our chatbot – or ask for a person anytime.

When you reach out to brightwheel support, you'll often start with our chatbot powered by AI, which is available 24/7 and searches our Help Center to get you answers quickly.

### Prefer to talk to a person?

If you'd prefer to speak with someone directly, you can say "talk to team" at any point in the chat. During business hours (9 AM to 6 PM ET), you can start a live chat or leave a message. Outside of those hours, we'll collect your details and a team member will be in touch soon, typically within the next business day.

[Contact our support team →](#)

### Here's what we're focusing on

- ✓ Connecting you to a team member faster
- ✓ Reducing unnecessary steps to get help quickly
- ✓ Improving the clarity of chatbot answers
- ✓ Better identifying which questions are best handled by the chatbot vs a team member

– Alyssa, Head of Support at brightwheel

# You asked. We built it.

Our biggest wave of innovation yet – built from your feedback and rolling out across every part of your program. Here's a first look at what's landing this Back-to-School.

[See the full roadmap →](#)

[Watch the 1 hour reveal](#)

Now available
  Coming soon

## Financial management

- Mobile check deposits:** families & agencies
- Tap to pay:** in-person credit card payments
- Brightwheel Capital:** exclusive access to ECE financial lending
- Bulk raise rates**
- Bulk upload bill plans**
- Advanced financial reporting**
  - Revenue projection
  - Running balance ledger

## Admissions & enrollment

- Brightwheel CRM:** capture, nurture & convert leads into enrolled families
  - Pipeline & lead management
  - Interest forms
  - Tour management
  - Waitlist management
  - Automated communications
- Enrollment forecasting**
  - Room capacity planning
  - Future opening projections
  - Waitlist to enrollment conversion
- Form due dates & expirations**

## Curriculum & assessments

- Teacher AI Assistant**
  - Personalized learning activities for students
  - Automated insights
- Student progress reports**
- Learning activity logging & tracking**
- New curriculum themes**
- Adaptations** to support children with special needs
- Curriculum customizations** for bilingual learners

## Family engagement

- Calendar updates**
  - Month view
  - Personal calendar integration
- QR check-in** directly from phone camera
- Messaging:** automatic language translations

## Staff & site management

- Admin AI Assistant**
  - Ask anything
  - Smart tasks
- Professional Development:** CDA course pathways
- Multi-site management**
  - Bill plan templates
  - Org dashboard with balances & payments
  - Student transfers
  - Form templates
- Menus & CACFP**
  - Menu templates
  - Auto menu uploads
  - Menus on mobile
  - CACFP compliance checks
- Web app:** universal search
- Web app:** Spanish version

Stripe Capital offers financing types that include loans and merchant cash advances. All financing applications are subject to review prior to approval. Stripe Capital loans are issued by Celtic Bank. Stripe Capital merchant cash advances are provided by YouLend. See your Dashboard for the terms of your offer. Roadmap reflects plans as of June 2026 and is subject to change.

💡 Questions about these updates? Contact [brightwheel support](#) or visit the [Help Center](#) anytime.